



October 2021 Community Newsletter



Fall Leaf Collection

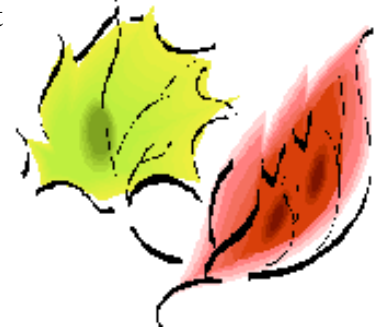
The annual Fall Leaf Collection Program will begin on October 15 and last through November 30.

During this time Magna residents can pick up leaf bags at:

- Magna Library: 2675 S. 8950 W.
- Magna Recreation Center: 3270 S. 8400 W.

Leaf Bags can be dropped off at:

- Pleasant Green Pool: 3230 S. 8400 W.



WFWRD leaf bags are limited to 10 bags per household, and available while supplies last. Residents can also use and drop off their own purchased leaf bags or lawn bags, as long as they only contain leaves.

Salary Markets and CDL Drivers

As salary markets continue to escalate, along with a national shortage of commercial driver license (CDL) drivers, WFWRD has worked to remain competitive to attract the needed staff to deliver services to residents. We have increased wages for our staff over the past few years to keep up with the rising markets. So far, we have been able to absorb these increased costs with the decreased cost of processing recyclables.

As a result, we do not anticipate a fee increase to our base services in 2022.



Annual Customer Satisfaction Survey



We are gearing up for our annual Customer Satisfaction Survey. This year's survey will be administered by Y² Analytics. If we have your email address, you will receive an email invitation to take this survey. However, if you do not receive an email invitation, please check our website or social media pages for links to take the survey. The survey will be open in mid-November. We invite all WFWRD customers to take this survey.

Facebook/Twitter

As we get closer to the cold, winter months; we also see the possibility of bad weather affecting our ability to provide timely service to your neighborhood. Our [Facebook](#) and [Twitter](#) pages are the best way for residents and customers to find out if there could be a delay in service due to weather or traffic complications. Please follow us on [Facebook](#) and [Twitter](#) to stay apprised of these issues, and also to receive waste and recycling tips and updates.

