



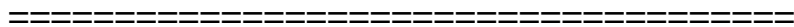
February 2022 Community Newsletter



Subscription Green Waste Program

The Weekly Green Waste Collection Program will resume beginning Monday, March 14th for Magna residents. Magna currently has 346 out of the 9,478 district-wide subscribers.

Residents can sign up and help divert green waste from the landfill to be processed into mulch that can be purchased for use from the Salt Lake Valley and Trans-Jordan Landfills. There is a onetime start-up fee of \$60 to pay for the can and at \$126 per year, a green waste can is less expensive than an additional black garbage can at \$204 per year. For more information on this program, please visit our website at: <http://wasatchfrontwaste.org/green-waste>.



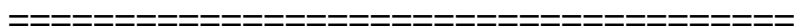
2021 Customer Satisfaction Survey Results

The results of our 2021 Customer Satisfaction Survey are in!

Our team contracted with Y² Analytics for the 2021 survey. WFWRD customers were invited via email, postcard, and/or social media and website to complete the on-line survey. Y² Analytics received 3,169 responses to the annual survey.

<u>Satisfaction</u>	<u>Magna</u>	<u>District-Wide</u>
# of Responses	195 (6.2%)	3,169
Garbage Collection:	95%	95%
Recycling Collection:	91%	93%
Curbside Green Waste:	82%	94%
Curbside Glass Recycling:	NA	91%
Area Cleanup:	98%	87%
Green Waste Trailer Reservations:	NA (no response)	91%
Bulk Waste Trailer Rental:	100%	89%
Overall Satisfaction:	93%	94%

We thank all the residents who took the time to complete this survey, and we are proud to provide these services to your community.



Landscape Maintenance



Now is the perfect time of year to trim your trees! Municipal Ordinance requires that trees and landscaping that overhangs the street pavement need to be trimmed to a minimum height of thirteen- and one-half feet (13-½ feet) above the street pavement.

Following these guidelines will help our trucks navigate through your neighborhood and empty your cans without potential damage to your trees, other property, and our trucks. We appreciate your help.